



ACT Joinery and Building

Builders license No: BLD196842

ABN: 92 098 888 316

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ACT Joinery provides a Two (2) year warranty against defects for all our products and work. The warranty period commences (a) for products, on the date of supply of the products; and (b) for work, on the date of completion of the relevant work.

Warranty claims must be notified to ACT Joinery in writing at the above address within the warranty period. A warranty claim must be supported by any information reasonably required by ACT Joinery. The warranty does not apply to excluded problems (see below).

Products and work should be inspected as soon as practicable after supply of the products or performance of the work. ACT Joinery may reject a warranty claim for a defect that should have been apparent on inspection if the warranty claim is not made **within 28 days** after the date of supply of the product or completion of the work.

If any product or work is defective and a warranty claim and required information is submitted to ACT Joinery, ACT Joinery will (at its discretion):

- (a) for products, repair or replace the product or refund the amount paid for the product;
- (b) for work, re-perform the relevant part of the work or refund the amount paid with respect to the part of the work which is defective.

Subject to any consumer guarantees (see below), this warranty sets out the entire responsibilities of ACT Joinery for any products or work. In no circumstance will ACT Joinery be liable for any loss of profit or revenue or savings or for any consequential, indirect or other loss or damage.

Limitations and conditions

This warranty is subject to the following limitations & conditions.

Certain consumer warranties, rights and remedies may be implied by legislation which cannot be excluded by agreement ("consumer guarantees"). This warranty is provided in addition to and without limiting any applicable consumer guarantees.

If ACT Joinery's Terms and Conditions of Trade apply to any supply of products or work, then the provisions of this warranty are subject to the Terms and Conditions of Trade.

This warranty is provided for the benefit of the initial customer of ACT Joinery and cannot be transferred or assigned without ACT Joinery's written agreement.

Excluded problems

The following problems are not considered defects for the purposes of this warranty and are excluded:

Doors:

Warranty does not cover Doors:

- that have not been fully sealed / painted to all edges & faces within 14 days of delivery
- that have not been stored correctly (must be laid flat in a dry area)
- that have been painted dark non reflective colours
- that develop a warp of up to 5mm across a 2 metre length

Windows / Door Frames:

Warranty does not cover Window & door frames:

- that have not been fully sealed / painted inside & out within 30 days of delivery
- that have been installed incorrectly and / or out of square / plumb
- that have been painted dark non reflective colours
- that are manufactured with non-colour matched timbers (Due to natural colour variations in timber we cannot guarantee colour matched timbers)
- that have been damaged on site after delivery
- that have been tampered with or unassembled after delivery

Hardware:

Warranty does not cover Hardware:

- that has been exposed to direct weather / water
- that has been poorly maintained and not kept in a clean working order
- that becomes tarnished or tea stained (Tea staining is a natural process that may occur with stainless steel products)
- that have been damaged on site after delivery
- that have been tampered with or unassembled after delivery